

Recover.

how to respond when a loss occurs

WHAT TO DO AFTER A LOSS

- PHOTOGRAPH ALL DAMAGES
- MITIGATE DAMAGES TO PROTECT THE PROPERTY
- COLLECT RECEIPTS & INVOICES
- DIARY ALL EMAILS, LETTERS & CALLS
- ITEMIZE DAMAGES
- RETAIN YOUR REPRESENTATIVE

WHAT NOT TO DO AFTER A LOSS

- RUSH TO MAKE REPAIRS
- ASSIGN BENEFITS TO CONTRACTOR
- PERFORM DESTRUCTIVE TESTING
- DISCARD DEBRIS WITHOUT WRITTEN NOTICE
- ACT AS AN EXPERT

