

3139 SW 27th AVENUE
MIAMI, FL 33133
OFFICE: 855 487 7475
FAX: 305 290 4181
SUPPORT@GETGLOBALPRO.COM



Dear Trusted Clients, Colleagues and Friends,

GlobalPro has remained a leader in the insurance industry due in large part to your trust, our readiness and our commitment to protecting our clients' interests. For nearly a decade, we have always encouraged our clients and colleagues to practice preparedness. Thankfully, most of you have followed our recommendations and have stayed vigilant through these tough times. For those that may have been caught off guard or confused by insurance coverage for current or foreseeable losses, we remain available to you around the clock, 365 days a year.

We at GlobalPro want to inform you of the steps we're taking in response to COVID-19. Our goals are to protect our community and to ensure GlobalPro's operational continuity. We have developed proprietary technology that allows us to operate in a secure cloud-based environment. This allows us to respond to our clients anywhere and at any time.

As the issues from the COVID-19 pandemic progress, our team will continue to operate remotely, providing you with the same service that we do following any major disaster. This isn't a drill for us. In the wake of any disaster, our offices will remain open should an employee wish to use them. All employees operate via a company issued laptop, and our phone system can be rerouted to ensure that we remain accessible to our clients and industry colleagues. There is no disruption to our operations.

In the current environment, the health and safety of our employees, clients and colleagues is our number one priority. By taking the steps outlined above, we are confident that we will remain responsible and responsive in delivering the quality service you have come to expect.

This is an unprecedented situation that continues to evolve. We remain ready to help you and our community recover and rebuild in the wake of any loss.

From everyone at GlobalPro, please stay safe and healthy!

Best,

Daniel B. Odess
President

As part of our ongoing efforts, we will continue to issue information you can use. This information will be available for download on our [website](#) and accessible from our social media pages. We encourage you to follow us and subscribe to our text messaging services for up-to-date alerts and notifications by texting 844-4UR-LOSS (487-5677). If you liked to speak with one of our insurance experts, please do not hesitate to contact us directly at 855-487-7475 or via email at support@getglobalpro.com